



HEALTH MATTERS

MEET OUR NEW PATIENT PARTICIPATION (PPG) CHAIR, BRENDA



At our AGM in April, Brenda Gillett was elected PPG Chair. Brenda has been a member of the PPG for many years and we are very grateful to her for taking on this role.

We were very pleased to welcome three new members to the group at our June meeting. Our PPG is a very active group: we meet bi-monthly for approximately one hour. New members of any age are always welcome; the only requirement is that you are registered with the surgery.

PPG members can be seen helping out in the surgery at busy times such as flu/covid clinics. This is an enormous help to the smooth running of the surgery.

The PPG also runs the Annual Patient Surgery in collaboration with the Practice. Our 2023-24 Survey is currently in preparation.

We have recently moved the PPG notice board from the lobby into the waiting room. This is where you can find our PPG Terms of Reference and Minutes from our most recent meetings. We also communicate relevant information to other patients and their families/carers.

If you are interested in joining our PPG, please either complete the paper forms in reception or email bswicb.northlandspg@nhs.net.

North Street
Calne
Wiltshire SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

Covid Working:

We continue to ask patients to wear face masks to protect themselves and others when attending for appointments at the surgery. We are unable to supply these and ask that you bring your own.

Opening Times:

Visit the Surgery Monday - Friday:
8.30am - 6.00pm

Or telephone between:

8.30am - 5.30pm

Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

Surgery Times (by appointment):

Monday - Thursday

8.30am - 12.30pm

2.00pm - 6.00pm

6.30pm - 8.00pm

Friday

8.30am - 12.30pm

2.00pm - 6.00pm

Out of Hours Service: I I I

Our Doctors:

Dr R Leach MA BM BCh MRCP DRCOG

Dr E Tully MB BCh BAO DFRSH MRCP

Dr N Ware MB BS BSc DRCOG MRCP

Dr J Dalton BM MRCP DFRSH DCH

Dr N Abel BM BS MRCP

Dr T Chambers BSc MBChB DRCOG MRCP

Dr L Garnham MB ChB

Dr J Burton MB ChB

Trainees:

Dr E Burke MB BCh Dr I Pierry MB ChB

Dr C Isaac MB MS Dr K Chatar MD

Our Nurse Practitioners:

Advanced Nurse Practitioner Anita Peake

Advanced Nurse Practitioner Charlotte King

Advanced Nurse Practitioner Paul Billett

Nurse Practitioner Kathy Lenehan

Our Pharmacy Techs:

Katy Griffin Sharon Hunt

Our Care-Coordinator:

Steph Coulson

Our Community Connectors:

Liz Denbury Veronica Shaw

Our First Contact Physio:

Tom Hirst

Prescription Ordering
Direct Service
Tel: 0333 332 0050



CARERS CREAM TEA

Thank you to all the Carers and those they look after for joining us for a delicious cream tea in the beautiful Marden House garden. Thanks also to Celebrating Age for providing the entertainment - Frankie was an absolute delight, Kingston House for making the scones and Bakkavor for providing cakes. Thanks also to our Patient Participation Group volunteers - we all had a lovely afternoon.



When you have finished reading the Newsletter, please leave it in the Waiting Room for others to read. Thank you.