



HEALTH MATTERS

PATIENT PARTICIPATION GROUP 2022-23 PATIENT SURVEY

Northlands patients are invited to take part in our Annual Survey which is taking place throughout October and November 2022. This was compiled in consultation with our Patient Participation Group. Your answers are anonymous and will only be used to improve the Northlands patient experience. It should take no longer than 5 minutes to complete the survey online via <https://www.surveymonkey.co.uk/r/ZFR8HVS> (link also on our website www.northlands-surgery.co.uk) or paper copies available at the surgery.

Thank you very much for helping us - your views are important and we hope we can go from strength to strength by working in partnership with the PPG to address patients' key concerns.

Thank you for your help!

FLU/AUTUMN BOOSTER COVID VACCINATIONS FOR OVER 65s & 18-65 AT RISK NORTHLAND'S PATIENTS

WEEKDAYS THROUGHOUT OCTOBER

We are currently inviting Northlands patients who are over the age of 65 and who had their last Covid vaccination over 3 months ago. All patients registered with a mobile number will be sent an invite via our clinical system (Systmone) which invites you to book your appointment by clicking on a link and inputting your date of birth. This is a trusted link being sent by the surgery. Please do not worry if you do not have or do not regularly use a mobile; we will call you. Alternatively you can book by calling the surgery on 01249 812141 or email wccg.northlandscovidvac@nhs.net.

We are also currently contacting 18-65 at risk patients and offering appointments weekdays. Our next Saturday clinics are:

SAT, 15TH OCTOBER 8.30-1.00 PM
SAT, 22ND OCTOBER 8.30-1.00 PM

Patients are kindly requested to come 'jab-ready!', ie to ensure your time in the surgery is as brief as possible, please arrive on-time (parking away from the surgery if possible) and wear a sleeveless or loose-fitting top. We will have a one-way system through the surgery in operation - marshals will help direct you to the right place.

North Street
Calne
Wiltshire SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

Covid Working: patients attending a respiratory appointment or patients with Covid symptoms, are encouraged to wear a face covering, where possible. Clinicians will wear a mask during these appointments, or if you wish them to wear one. All other patients are not required to wear a face mask unless this is a personal preference.

Opening Times:

Visit the Surgery Monday - Friday:

8.30am - 6.00pm

Or telephone between:

8.30am - 5.30pm

Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

Surgery Times (by appointment):

Monday - Thursday

8.30am - 12.30pm

2.00pm - 6.00pm

6.30pm - 8.00pm

Friday

8.30am - 12.30pm

2.00pm - 6.00pm

Out of Hours Service: I I I

Our Doctors:

Dr R Leach MA BM BCh MRCGP DRCOG

Dr E Tully MB BCh BAO DFRSH MRCGP

Dr N Ware MB BS BSc DRCOG MRCGP

Dr J Dalton BM MRCGP DFRSH DCH

Dr N Abel BM BS MRCGP

Dr T Chambers BSc MBChB DRCOG MRCGP

Trainees:

Dr E Burke MB BCh

Dr I Pierry MB ChB

Dr C Isaac MB MS

Our Nurse Practitioners:

Advanced Nurse Practitioner: Anita Peake

Advanced Nurse Practitioner: Charlotte King

Nurse Practitioner: Kathy Lenehan

Our Practice Pharmacists:

Katy Griffin, Pharmacy Technician

Our Care-Coordinator:

Steph Coulson

Our Community Connectors:

Liz Denbury

Veronica Shaw

Our First Contact Physios:

Tom Hirst

Justine Hanson

POD

(Prescription Ordering Direct)

tel: 0300 3035090 or email:

bswccg.podemergency@nhs.net

Get Wiltshire Walking



Free graded weekly walking groups led by fully qualified walk leaders. Friendly and fun, they are a great opportunity to get fit, meet new people and get to know your local area.

Starter walk

A 30 minute walk across largely flat, stable terrain at a gentle pace with frequent pauses. Suitable for those wishing to become more active or those recovering from surgery or illness.

Stroller walk

A 45-60 minute walk across varied terrain with some pauses. A progression walk for those looking to increase their physical activity and build stamina.

Strider walk

This is a 60-90 minute largely continuous walk across varied terrain including some gradients. A walk intended to offer a more vigorous pace and workout.

All our walks are led by fully trained leaders who are able to manage and tailor the walk to meet the requirements of the participants.

Providing you are independently mobile and able to meet the physical demands of the walk everyone is welcome.

By attending the walk participants are declaring themselves fit for the activity and they maintain responsibility for their own safety and well being throughout the walk.

We are sorry, but no dogs, other than sensory dogs, are allowed.



Wiltshire Council

Full details of the walking programme are available at:
wiltshire.gov.uk/leisure-cycling-walking-and-running or alternatively contact
Louise Gale – louise.gale@wiltshire.gov.uk or 07342 066608
Natalie Parker – natalie.parker@wiltshire.gov.uk or 07917 599964