



# HEALTH MATTERS



## A warm Welcome to Northlands to...

... our new GP Partner, Dr Penny Milsom who joins us at the end of October. Dr Milsom has worked in a Swindon practice for many years and is also an experienced GP Trainer.

### FLU AND COVID VACCINATIONS 2023-24 CLINICS AVAILABLE THROUGHOUT THE WEEK IN OCTOBER AND NOVEMBER



All patients registered with a mobile number will be sent an invite via our clinical system (Systmone) which invites you to book your appointment by clicking on a link and inputting your date of birth. This is a trusted link being sent by the surgery. Please do not worry if you do not have or do not regularly use a mobile; we will call you. Alternatively you can book by calling the surgery on 01249 812141.

Patients are kindly requested to come 'jab-ready!', ie please arrive on-time and wear a sleeveless or loose-fitting top.

### PATIENT PARTICIPATION GROUP 2023-24 PATIENT SURVEY

Northlands patients are invited to take part in our Annual Survey which runs until 31st October 2023. The Survey should take no longer than 5 minutes to complete either on paper or online via <https://www.surveymonkey.co.uk/r/2WWCC56> link also on our website [www.northlands-surgery.co.uk](http://www.northlands-surgery.co.uk)).

Thank you very much for helping us - your views are important and we hope we can go from strength to strength by working in partnership with the PPG to address patients' key concerns.

*Thank you for your help!*

North Street  
Calne  
Wiltshire SN11 0HH  
Tel: 01249 812141  
[www.northlands-surgery.co.uk](http://www.northlands-surgery.co.uk)

#### Covid Working:

We continue to ask patients to wear face masks to protect themselves and others when attending for appointments at the surgery. We are unable to supply these and ask that you bring your own.

#### Opening Times:

Visit the Surgery Monday - Friday:  
8.30am - 6.00pm

Or telephone between:

8.30am - 5.30pm

Or 24/7 via Online Access to make/cancel appointments, order repeat prescriptions, access your medical record etc at a time to suit you.

#### Surgery Times (by appointment):

Monday - Thursday

8.30am - 12.30pm

2.00pm - 6.00pm

6.30pm - 8.00pm

Friday

8.30am - 12.30pm

2.00pm - 6.00pm

#### Out of Hours Service: I I I

#### Our Doctors:

Dr R Leach MA BM BCh MRCPG DRCOG  
Dr E Tully MB BCh BAO DFRSH MRCPG  
Dr N Ware MB BS BSc DRCOG MRCPG  
Dr J Dalton BM MRCPG DFRSH DCH  
Dr N Abel BM BS MRCPG  
Dr T Chambers BSc MBChB DRCOG MRCPG  
Dr L Garnham MB ChB  
Dr J Burton MB ChB  
Dr P Milsom MBBS, MRCPG, DFFP, DRCOG, DMH.

#### Trainees:

Dr C Isaac MB MS  
Dr K Chatar MD Dr M Sayal BM BS

#### Our Nurse Practitioners:

Advanced Nurse Practitioner Anita Peake  
Advanced Nurse Practitioner Charlotte King

#### Our Pharmacy Techs:

Katy Griffin Sharon Hunt

#### Our Care-Coordinator:

Steph Coulson

#### Our Community Connectors:

Liz Denbury Veronica Shaw

#### Our First Contact Physio:

Tom Hirst

Prescription Ordering  
Direct Service  
Tel: 0333 332 0050

# Calne's Big Dementia Day

Thank you to all that attended Calne's Big Dementia Day, the event went very well with positive feedback on the different activities. Approximately 60 people joined in the Dome sessions, and it was great to see different organisations represented including the neighbourhood policing team. 14 people took part in a Dementia Information session and 20 or so enjoyed the lively and uplifting Music for the Mind taster session.

