



HEALTH MATTERS

North Street
Calne
Wiltshire
SN11 0HH
Tel: 01249 812141
www.northlands-surgery.co.uk

SPRING HAS SPRUNG!



Here is a snap shot of our lovely daffodils at the front of the surgery. Thanks to our PPG (Patient Participation Group) for getting our gardening project underway.

Our Annual Patient Survey Report 2019 will be published shortly and be available to read in the surgery and on-line via our website. The PPG feels that the survey produced another good set of results which demonstrate that the Surgery has implemented changes resulting from previous surveys and that it is committed to regular reviews of, and improvements in, its services.

Highlights from the 2019 survey include:

- *96% of respondents would be extremely likely or likely to recommend Northlands to friends and family*
- *99% of respondents find our Doctors, Nurses and Healthcare Assistants caring and understanding and involve them in decisions about their care*
- *99% of respondents find our Receptionists courteous and*

"Live Well - Die Well"

Our Doctors and PPG warmly invite you to our next Open Morning on:

Sat, 18th May, 2019, 10.00am - 12.00pm

Natalie Jones, Dorothy House Nurse Specialist for the Calne area, assisted by some of our Doctors, will lead an interactive session entitled "What does a good death look like? ('When it goes well and when it doesn't') - please join us.



Opening Times:

Visit the Surgery Monday to Friday:
8.30am - 6.00pm
Or telephone between:
8.30am - 5.30pm

Surgery Times (by appointment):

Monday, Wednesday and Thursday
8.30am - 12.30pm
2.00pm - 6.00pm
6.30pm - 8.00pm
Tuesday and Friday
8.30am - 12.30pm
2.00pm - 6.00pm

Out of Hours Service: I I I

Our Doctors:

Dr R Leach MA BM BCh MRCGP DRCOG
Dr E Tully MB BCh BAO DFRSH MRCGP
Dr N Ware MB BS BSc DRCOG MRCGP
Dr J Dalton BM MRCGP DFRSH DCH
Dr N Abel BM BS MRCGP
Dr E Simons MB ChB DFFP
Dr C Paget MB BCh MRCGP DFRSH
Dr T Chambers BSc MBChB DRCOG
Dr K Bailes MBChB

Trainees:

Dr D Hall MBChB

Our Nurse Practitioners:

Advanced Nurse Practitioner Anita Peake
Nurse Practitioner Emily Davies



Easter

Closure Times

Fri, 19th April

Closed

Mon, 22nd April

Closed



Wiltshire Diabetes
Wellbeing

NHS
Wiltshire
Clinical Commissioning Group



Find out what additional support
is available to you in Wiltshire:

www.diabeteswellbeing.org

When you have finished reading the Newsletter, please leave it in the Waiting Room for others to read. Thank you.